



The Cache Waste Consortium, Nibley City, and Waste Management of Utah

FAQs

Updated August 31, 2023

In February 2022, Logan City announced that by the end of 2023 it would no longer collect trash outside of their city. To ensure the continuation of this service, Nibley City joined thirteen municipalities plus the unincorporated county to form the Cache Waste Consortium (CWC). The consortium contracted with Waste Management (WM) through a competitive bid process to collect, haul, and landfill trash.

Who is included in the Cache Waste Consortium (CWC) service agreement?

Residents and businesses in the following cities/towns are included in the CWC service agreement: Amalga, Clarkston, Hyde Park, Hyrum, Mendon, Millville, Newton, Nibley, North Logan, Paradise, River Heights, Trenton, Wellsville and Unincorporated Cache County: Benson, College Young Ward, Cove, Mt Sterling, Petersboro, and Young Ward.

The CWC does not include Smithfield, Lewiston, Richmond, Cornish, Providence, or Logan. Those cities have entered a different third-party contract other than WM or are providing the trash collection with their own municipal employees.

Do Nibley residents and businesses need to arrange trash collection with WM?

No, the service previously provided by Logan will automatically transfer to WM for all Nibley residents.

When will residential service start with WM?

Residential waste collection will begin October 1, 2023.

Will my schedule change?

WM is evaluating the current routes and will update residents of their collection dates via a mailer in mid-September.

- Trash will be collected once per week.
- Recyclables will be collected once every two weeks. WM will collect clean plastic bottles, cans, paper, and cardboard.
- Residential green waste, where applicable, will be collected every week through October 31, 2023.

Do I need a new cart?

WM management will purchase the current curbside containers (called carts) from Logan City. As WM starts service, you will continue to use the same carts.



Who will bill residential customers for trash service?

As with the current billing arrangement with Logan, Nibley City will bill their residents for the trash-collection service provided by WM, and then Nibley will pay WM.

Will trash collection rates change?

Yes, Nibley City will pass the WM rates on to its residents and businesses. These rates were negotiated by the CWC through a competitive-bid process involving three different private trash haulers. For residents with the larger 90-gallon carts, the monthly rate for trash and recycling collection will increase from \$19.65/month to \$21.00/month. For residents with the smaller 60-gallon carts, the monthly rate will increase from \$17.40/month to \$20.00/month.

When is Commercial service starting?

Commercial waste service is starting in a phased approach. The first customers were notified of service starting July 31. All commercial customers in the CWC service area will transition to WM service by October 1, 2023. WM will send a postcard to the company billing address to notify the business of the start date for WM service.

Who will bill Commercial customers for service?

WM will begin billing commercial customers at the start of their service.

Once notified that WM will start their service, commercial customers can set up an account on wm.com. With a WM.com account commercial customers will be able to schedule service, go paperless, access invoices, check account balances, make electronic payments and set up reoccurring automatic payments. Customers will need their WM account number (from the first invoice) to set up their online accounts.

Who can I contact for more information?

Commercial customers can contact WM at 800-796-9696 with questions about their service. Please be sure to indicate you are in Nibley City. Residential customers should call Nibley City (435-752-0431).